



KING
Technologies, Inc.

More Than Expected

August 21, 2012

Jerry Frankson
PHD Communications
4288 Kellway Circle
Addison, TX 75001

Jerry,

I wanted to take this opportunity to formally thank you again for help with the issue we were having with Communicator. It doesn't often happen in the course of day-to-day fire-fighting and trying to be all things to all customers, that people take time out to help a colleague in the manner that you helped me. I am certainly appreciative of your help, skill, expertise and knowledge.

I wanted to pass along my personal "thank you" along with the enclosed gift cards. I know it doesn't carry nearly the value that your time is worth, but I hope you will be able to enjoy a night with your family on King Technologies.

Thanks again, Jerry! And if there is anything more we can do for you here, please do not hesitate to ask.

Sincerely,

Christopher A. Doyle
Chief Operating Officer